

Design & Print Operator

Purpose of this role:

At Elite SRS we provide one of a kind custom jump ropes. Many entrepreneurs and businesses partner with Elite SRS to get a unique product for their customers and communities. These products are custom marked with company logos, team names, instagram handles and much more. This Design & Print Operator role is crucial in fulfilling our brand promise to give our customers an end-to-end custom experience. Your work will help bring their dreams to life. Still interested? Read on...

Job Description

It all begins with you. As our Design & Print Operator you have the responsibility of getting every custom project off the ground and setting the pace the production team will follow. Your excellent attention to detail and critical thinking skills make you the perfect fit. Every day you will "Do Hard Things" creating new designs, outlining project requirements and tinkering to make your time and our equipment more efficient. You take extreme ownership and take pride in being a part of creating something special for our customers. Each day you will come to work hungry to learn and keep an open mind with every change order that comes your way. With your deep knowledge of our custom business this position has great potential as the company grows.

A Day in the life / Responsibilities

- Maintain operation of UV machines & laser engraver
- Execute daily & weekly maintenance of all machinery
- Ensure smooth operation on a daily basis
- Maintain & support less than 1 week custom printed production turnaround
- Manage the project workflow in Monday.com
- Coordinate custom marked items with the production team for on time orders
- Sample proofs & prints in 24hrs for Sales & Marketing team
- Constant communication with Sales & Production on project status in person & using Slack
- Prepare artwork for printing using Adobe Illustrator and Adobe Photoshop

Big Picture:

- Organize & streamline customer files & artwork
- Create the best looking product print using the customer's artwork
- Assist the Production Team with planning and scheduling custom products
- Work closely with the Sales team to provide the best custom product for their customers
- Evaluate the efficiency of machinery and identifying improvements
- Operate any future custom printing equipment
- Support Director of Innovation on custom marking product development

Requirements

- Ability to work well within a team
- A keen eye for detail
- Ability to handle multiple project deadlines at one time

- Understanding of Adobe Illustrator & Adobe Photoshop
- Computer & technology savvy
- Ability to recognize color to match customers requirements
- A talent for creativity and problem-solving
- Ability to stand for long periods of time
- Previous print or production machinery experience is a plus

KPI (Key Performance Indicators)

- Orders with a 1 week custom marked turnaround: >90%
- Next day sample turnaround: >80%
- Error rate: <0.5%
- Customer Marking Satisfaction: >98%
- Asset Utilization: Actual output vs maximum capacity: >65%

This job is a trial period of 40 hours a week for 90 days. Upon completion of the trial period, the position will be reviewed for permanent status.

Job Type: Full-time Hourly

Compensation: \$35,000 - \$42,000 DOE

Benefits

- Health benefit
- 401k
- Flexible work schedule
- Growth and advancement opportunities
- Holiday pay
- Paid time off upon start date

Core Values / Company Culture

We equip and encourage people to do hard things. Why does this matter? We see that when people have the experience of trying hard things, they grow stronger in character, capacity and confidence. Ultimately, we want to be storytellers of God's perfect design for people, who He made unique from all creation in worth and capacity.

Our core values are ...

- We are **Thoughtful**
- We strive to be **Humble**
- We love to **Tinker**
- We **Do Hard Things**
- We take **Ownership**

We strive to fulfill our core values every single day with every teammate and every guest.

Visit us at EliteSRS.com

